



GoodNature A24 for Rats & Mice Tips & Return Policy

Tips for using the A24 Trap:

- Please consult the included A24 Success Guide before using the A24 kit.
- In order to determine the best location to install the A24, it is strongly recommended that the provided Detector Cards be set out in suspect areas prior to installation. Detector Cards that have been gnawed on verify target species are present.
- Rodents (and especially rats) are extremely suspicious of anything new in their environment. It may take upwards of two weeks for them to investigate the A24.
- If possible, remove all other competing food sources. Rats and mice will not investigate the A24 lure if other more familiar food sources are available.
- The optimal height for installation of the A24 is four inches above the surface. To provide easier access to the lure for larger rodents, install the trap at a 45 degree angle as well.
- Pre-baiting the trapping site by creating a trail up to the trap with the provided lure can greatly increase chances of success.
- If the target species are verified to be in the area and there is no success, try baiting the trap with either available food sources or other lures using the DIY lure basket included with the kit.
- If there is still no success after three weeks of trials, relocating the trap is recommended. Use any unused Detector Cards to help with placement and be aware that a further two weeks might be required for rodents to adjust to the change.

Returns

- The product is only under warranty for defects and malfunctions. Neither WCS nor the manufacturer can guarantee success due to the unpredictability and cautious nature of rodents.
- Using NON-GoodNature brand CO2 cartridges will void the 2 year warranty.
- To return, please call or email for a RMA number at 860-844-0101 ext. 5 or support@ShopWCS.com. A restocking fee will apply for used traps and/or incomplete returns.
- Returns must be shipped back via UPS or FedEx Ground only. USPS shipping is not allowed due to the kit's CO2 cartridges.